Your veterinary team wants to give your dog or cat the best care possible in an environment that will encourage your pet to be happy and relaxed, not fearful, anxious, or stressed. The more information you can provide in advance about your pet’s behavior and likes and dislikes, the more successful the visit will be.

Before you call to make an appointment, take a couple of minutes to jot down the answers to the following questions so you’ll have the information at hand when the receptionist sets up your appointment.

1. When my pet goes to the veterinarian, he’s
   - eager and excited
   - subdued
   - reluctant
   - terrified

2. At the veterinary clinic, my pet doesn’t like
   - getting weighed
   - getting on the exam table
   - having his temperature taken
   - being handled by veterinary staff

3. My pet does/does not mind being around other animals or people in the waiting room.

4. My pet prefers
   - female veterinary professionals
   - male veterinary professionals
   - anyone who sweet talks him & gives him treats

5. What types of treats and toys does your pet love more than anything else?

6. Has your pet been prescribed any medications in the past during a veterinary visit? This includes anti-anxiety or anti-nausea medications. What medications are they, and how does he respond to them?

7. In the car, does your pet ride in a carrier, wear a pet seatbelt, or ride loose?

8. Does your pet enjoy getting into his carrier, or is it a struggle to get him inside it?

9. During the car ride, does your pet do any of the following?
   - whine
   - bark
   - pant
   - pace
   - drool
   - tremble
   - vomit
   - pee or poop inside the carrier

10. Does your pet dislike having his paws, mouth, ears, or other body parts examined?

Having this information allows the veterinary team to work with you in advance to ensure that your pet has a comfortable and pleasant experience from the moment he gets into the car to the moment he arrives back home.