



Grooming Prices and Policy

POLICIES:

Late Policy: Grooms will be accepted until 10 minutes after scheduled appointment time. After ten minutes, the appointment will be canceled and the owner will incur the \$25 cancellation fee.

Cancellation Policy: Cancellations made within 24 hours of the appointment time and no call/no shows will be charged a \$25 cancellation fee. After two late cancellations or no-shows, the owner will need to prepay for grooming services.

Drop off/Pick up Policy: Any client dropping off more than one hour before the scheduled appointment or leaving the pet more than two hours after the groom is completed will be charged a \$15 housing fee per pet

Matted Pet Policy: \$1 per minute, \$5 minimum for de-matting. \$10-\$20 shave fee for severely matted pets. If the pet cannot be de-matted and has to be shaved down, the de-matting fees still apply.

Aggressive and Hard to Handle Pets: \$10-\$20 handling fee may apply pending the pet's tolerance to grooming. Some pets become too stressed out to safely groom in one session.

Senior Pets: Senior pets may take longer to groom because they need more breaks to be comfortably groomed. This may incur additional handling fees (\$10-\$20). Some pets become too stressed or cannot be comfortably groomed in one session.

Express Grooming (Pets groomed straight through, with no interruptions): \$15 fee. Please state during scheduling if you would like the pet groomed straight through

Animal Health Policy: The animal must be fit and healthy. Any grooming taking place on an elderly animal or an animal with health issues will be at the owner's risk. These pets may have to go home and finish the groom on a separate date. Grooming may expose pre-existing health/skin problems for which the company cannot be held liable.

Vaccination Policy: Canines must be up to date on the following vaccines: rabies (titers not accepted), distemper/parvo (titers accepted), leptospirosis (often included in distemper combination), bordetella, and canine influenza H3N2. Felines must be up to date on rabies (titers not accepted) and feline distemper combination (titers accepted). Proof of vaccination must be on file *before* grooming can be scheduled. Unvaccinated pets put himself/herself and others at risk.

Payment Policy: Payment will be made as per price list/quote at the time of service. If there are questions on the price, please ask and we can assist you.

Correction Policy: If you are unhappy with a groom, please let us know. We will be happy to correct grooms within seven days. Corrections must be scheduled with the original groomer.

PRICE LIST:

BATH PRICES

The bath includes a nail trim and ear cleaning

Small Dog (under 25 lbs)	\$25 - \$35 + add on services
Medium Dog (26 lbs - 50 lbs)	\$35 - \$45 + add on services
Large Dog (51 lbs - 75 lbs)	\$45 - \$55 + add on services
Extra Large Dog (76+ lbs)	\$55 - \$70 + add on services
* Cats (all sizes) *	Starting at \$40 + add on services

*Cat baths should only be given if absolutely necessary or if a cat is familiar and comfortable with being bathed. Bathing causes a lot of stress in cats and can only be given to cats in good health. Many, though not all, cats incur handling fees for bathing.

GROOMING PRICES

The grooming includes a bath, haircut, nail trim, and ear cleaning

Small Dog (under 25 lbs)	\$50 - \$60 + add on services
Medium Dog (26 lbs - 50 lbs)	\$60 - \$75 + add on services
Large Dog (51 lbs - 75 lbs)	\$75 - \$100 + add on services
Extra Large Dog (76+ lbs)	Starting at \$100 + add on services
* Cats (all sizes) *	Starting at \$60 - \$70 + add on services

*Grooming can cause a lot of stress in cats, making handling difficult. Many, though not all, cats incur handling fees for grooming.

ADD ON SERVICES

Add on services are not included in the base bath or grooming price

Teeth Brushing and Breath Spray	\$6
Nail Grinding/File	\$15
Specialty Shampoo	\$6
Conditioner	\$6
Spa Package: all of the above	\$26 (saves \$7)
De-shed Treatment	\$10 - \$25 (pending size of pet)
De-skunking Treatment	\$35
Hair Color	\$10 - \$100
Nail Polish	\$10
Pawdicure (nail trim, nail grinding, and polish)	\$20 (saves \$5)